



Improve Your Home With Confidence

Qualitymark Protection

Qualitymark Protection have been safeguarding home improvements since 1996. During this time, we've helped the home improvement industry raise installation standards, strengthened our vetting & accreditation procedures and provided homeowners with quality financial protection for their home improvements.

We specialise in the supply of deposit protection insurance and insurance backed guarantees for home improvements, providing you with peace of mind, that your investment is protected.



Our Insurance

The insurance we supply is underwritten by a UK based insurer, with clear and simple insurance policy wording. The insurers are authorised by the Prudential Regulation Authority and regulated by both the Financial Conduct Authority and Prudential Regulation Authority.

You may also benefit from free access to fair and impartial dispute resolution from the Financial Ombudsman Service.



Insurance Backed Guarantee

Most installers provide a workmanship guarantee to their customers on completion of an installation. However, if the installer was to cease trading, the workmanship guarantee would become worthless.

Our insurance backed guarantees underwrite the original workmanship guarantee provided by an installer. The insurance protects you in the event your installer ceases to trade, providing you with additional peace of mind.

The installer can select the duration of insurance to match the duration of their own workmanship guarantee.

We provide cover for over 150 home improvement types and the insurance backed guarantee is fully transferable to subsequent property owners.*

Deposit Protection

Many installers require an upfront deposit payment before starting a job. Making sure that your deposit is protected is essential. If your deposit isn't protected, and the installer ceases to trade, it's likely the money you paid will be lost.

Accredited Installers can register to protect your deposit with insurance via our online system. You'll receive your insurance policy documents via email within just a few minutes, providing you with additional confidence that your deposit is safe.

Our deposit protection insurance covers deposits up to £5,000 or 25% of the total contract value, whichever is the lesser. Your deposit remains protected for up to 90 days from the date you paid the installer.*



Accredited Installers

All Accredited Installers are required to demonstrate they are competent, have a solvent business and install products for which they carry the relevant certification or experience. Installers are regularly monitored to ensure they remain financially solvent and have kept up to date with their relevant certification. Please note, the insurance we provide is only available to Qualitymark Protection Accredited Installers.

- ✓ Evidence of installer competency
- ✓ Financial stability checks
- ✓ Credit checks against the company
- ✓ Director/Proprietor background checks
- ✓ Liability insurance checks



Home Improvements We Cover

Subject to our approval, Accredited Installers can purchase insurance backed guarantees for over 150 home improvements types. Below are some of the home improvements that we cover.

- Insulation
- Heat Pumps
- CCTV & Home Security
- Bathrooms
- Windows & Doors
- Solar PV
- Gas Boilers
- Air Conditioning
- Gas Membranes
- Roofing
- Electric Storage Heaters
- Fencing
- Staircases
- Garage Doors
- Property Extensions
- Kitchens
- Damp Proofing
- Cladding
- Biomass Boilers
- Battery Storage
- Electric Vehicle Chargers
- Bi-Fold Doors
- Roofline
- Conservatories
- Landscaping
- Plumbing





Protection You Can Trust

As one of the UK's leading insurance backed guarantee providers, we can proudly say, no matter who you choose to carry out your home improvements, make sure that you select a Qualitymark Protection Accredited Installer.





Accredited Installer Contact Details:

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0345 340 0524



info@qualitymark.co.uk



www.qualitymark.co.uk

* These are just some of the cover limits and features of the insurance policies. We are not the insurer and cover is subject to the insurers full policy terms & conditions.
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